

# Customer Loyalty REWARDS PROGRAM

## **2019 Cranberry Rewards Program Details**

- Earn points for all Pro Shop purchases. 11/1/18 10/31/19 (golf fees, merchandise, lessons, range).
- May pay for up to 4 players during one purchase to earn points.
- May redeem points for golf & cart fees only.
- · Cannot earn points on purchases which redeem points.
- Must present Customer Loyalty card at time of check-in.
- No backdating of points.

## **Cranberry Rewards Program Redemption Schedule**

Daily Golf Fees- Cart Included	<b>Points</b>
9 Holes, Weekday	350
18 Holes, Weekday	670
18 Holes, Weekday, Sr.	550
18 Holes, Weekday, Jr. (walking)	400
9 Holes, Weekend	435
18 Holes, Weekend	825

Cart Fees	Points
9 Holes, Cart Fee	75
18 Holes, Cart Fee	150

Cranberry Resident: Daily Golf Fee- Cart Included	Points
9 Holes, Weekday	300
18 Holes, Weekday	550
18 Holes, Weekday, Sr.	490
18 Holes, Weekday, Jr. (walking)	340
9 Holes Weekend	350
18 Holes Weekend	625

Points must be redeemed by October 31, 2019

Register online at www.cranberrytownship.org/RegisterforRewards or complete registration card on following page and return to Cranberry Highlands Pro Shop, 5601 Freshcorn Road, Cranberry Township, PA 16066

Questions? Call 724-776-7372



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# **FOR YOU!**

Complete and return to:
Cranberry Highlands Pro Shop
5601 Freshcorn Road
Cranberry Township
Pennsylvania 16066-6499



CranberryHighlands.com

## **FOR A FRIEND!**

Complete and return to:
Cranberry Highlands Pro Shop
5601 Freshcorn Road
Cranberry Township
Pennsylvania 16066-6499

### **Course Policies and Rules of Play**

#### **Rules of Play**

- USGA rules govern play, except where modified by local rules.
- All play must start from #1 tee unless otherwise directed by the golf staff.
- Repair all ball marks on the greens.
- Replace all divots on tees and fairways.
- Rake all sand bunkers smooth after your shot.
- Fairway yardage markers, in-ground tee markers and 150-yard bird houses are measured to the center of the green.
- Each player must have their own set of clubs and bag.
- Players must follow the instructions from the golf staff and on-course assistants.
- The golf staff reserves the right to pair golfers to complete a foursome at any time.
- Practicing on the golf course is not permitted.
- Play "ready golf." Cranberry Highlands is committed to a 4 hour and 30 minute, 18-hole round of golf. Allow faster players to play through. Your group is responsible to keep pace with the group immediately in front of you. If your group falls behind, the player assistant will inform your group that they need to regain their position. If the position is not regained in a reasonable amount of time, your group will be instructed to move to your proper position behind the group in front of you.
- Use DROP AREAS on holes #3 and #15, to speed up play.
- Play unmarked wooded areas and fescue as a lateral hazard.

#### **Tee Times**

- Tee times are taken seven days a week, up to seven days in advance.
- Cranberry Township residents may reserve tee times fourteen days in advance.
- Cranberry Township residents must present current, proper ID as proof of township residency.
- A major credit card number and/or phone number is required to reserve a tee time.
- Cranberry Highlands Golf Course retains the right to reserve the facility at any time for group events up to one year in advance.

#### **Dress Code**

- Proper, traditional golf attire is required at all times as determined by the golf staff:
- All sports shirts must have collars or be appropriate golf wear.
- The following are not permitted: jeans, short shorts, cut-offs, inappropriate tee shirts, tank tops, halter tops, spandex, drawstring or athletic sweat suits, swim wear.
- Metal spiked golf shoes are prohibited.

#### **Food and Beverage**

- All food and beverages must be purchased from Cranberry Highlands Golf Course.
- Alcoholic beverages and private coolers may not be brought onto the premises.
- Cranberry Highlands' management and its staff are committed to the safety of its guests and their overall enjoyment of the facility.
   Guests who appear to be intoxicated will be asked to safely leave the property without refund.

#### **Golf Carts**

- Players renting a motorized golf cart assume financial responsibility for any damage done to said golf cart.
- Players operating a motorized golf cart must be 16 years of age or older with proof of a valid driver's license.
- Golf carts are not permitted in the parking lot.
- A maximum of two players and two golf bags are permitted per golf cart.
- Golf carts must remain on the cart paths near all tees and greens.
- Observe daily cart rules, signs and cart traffic control.
- Keep carts out of tall fescue, wooded areas and off steep slopes.
- The 90 Degree Rule is in effect except when carts are restricted to paths only.
- Cranberry Highlands reserves the right to restrict carts to cart paths only at any time.

#### Weather

- When severe weather conditions are near, our severe weather
  warning system alerts golfers with one long horn blast. At that
  time, all golfers must cease play and return to the clubhouse.
   When conditions improve to an acceptable level, the warning
  system will sound three short horn blasts. At that time, golfers
  may return to the golf course at their previous position.
- RAIN CHECKS: No cash refunds will be given for golf fees.
   Rain checks will be issued consistent with the fees purchased, providing the conditions warrant the stoppage of play.
  - Three or fewer holes played: rain check issued for full fees paid.
  - Four to Fourteen holes played: rain check issued for one half of fees paid.
  - Rain checks must be redeemed during the current golf season and are not redeemable for cash or merchandise.
- Cranberry Highlands Golf Course reserves the right to close the golf course at any time due to weather, unplayable conditions or golf course work, especially during the off-season (November 1 through April 1).

#### **General Policies**

- All golfers must register in the golf shop and retain the proper receipt before beginning play.
- Spectators and non-golfers are not permitted on the golf course unless pre-arranged through management.
- Children under 6 years of age are not permitted on the golf course.
- Children ages 6 to 12 must be accompanied by an adult.
- Rude behavior or abusive treatment of staff or other golfers will not be tolerated. Violators may be asked to leave the golf course without a refund.
- The law provides that injury to persons and or damage to property caused by a golf shot is the sole and financial responsibility of the golfer that hit the golf shot. Golf at your own risk.
- Damage done to golf course property is the sole and financial responsibility of the individual causing the said damage.